

Family/Carer Information

This guide is designed to give the family and/or carers of patients being transferred to a Major Trauma Centre all the important information they need to make their initial journey and first visit.

University Hospital
Clifford Bridge Road
Coventry CV2 2DX
Main Switchboard: 02476 964000

How to get to the hospital by Car (Post Code for Sat Nav – CV2 2DX)

By car from Coventry City Centre

Follow the A4600 towards the M6 and M69. Turn right at the first roundabout after the dual carriageway (by Homebase) onto Clifford Bridge Road. The Hospital is on the left hand side of Clifford Bridge Road

By car from the North M6, M69

From the M6 and M69 leave at junction 2 and follow the A4600 towards Coventry City Centre. Turn left at the third roundabout (situated approximately one quarter of a mile past St Mary's Church) onto Clifford Bridge Road (A4082). The hospital is situated on the left hand side of Clifford Bridge Road

By car from the South, M40

From the M40 leave at Junction 15 and take the A46 (Warwick bypass) then follow the signs towards the M69, continue along the A46 to the second roundabout on the eastern bypass and turn left onto the B4082. Continue along the B4082 and turn right onto Clifford Bridge Road. Follow this road for three quarters of a mile. The hospital is situated on the right hand side and can be accessed by a sign-posted slip road.

How to get to the hospital by Bus

27 Coventry Station, Pool Meadow bus station (City Centre) Stoke Hill, University Hospital

37/47 City Centre, Lentons Lane Circular via Binley Road University Hospital

30A City Centre, Lentons Lane Circular via Victoria Farm, Bell Green, University Hospital

30C City Centre, Lentons Lane Circular via Victoria Farm, Potters Green, University Hospital

34 Tile Hill North, Pool Meadow Bus Station (city centre), Stoke Aldermoor, University Hospital

703 & 704 University Hospital to Arena Retail Park

778 Nuneaton, Attleborough, Bedworth, Blackhorse Road, University Hospital, City Centre

775 Nuneaton, Whitestone, Bulkington, Wolvey, Shilton, Cross Point/Business Park, University Hospital, Ball Hill

585/583 Rugby, Pailton, Stretton under Fosse, Brinklow, Coombe Abbey, University Hospital

For more information about bus services to University Hospital call the traveline on 0871 200 2233 or visit www.networkwestmidlands.com

Parking

From July 1, 2011 Car Parking charges will be:

- | | |
|---------------------------------------|-------|
| • 0-30 minutes | Free |
| • Up to one hour | £2.00 |
| • Up to two hours | £2.80 |
| • Up to three hours | £3.50 |
| • Up to four hours | £4.20 |
| • Up to five hours | £5.40 |
| • Up to six hours | £6.60 |
| • Stays of up to seven hours and over | £7.70 |

Parking is Pay On Foot at University Hospital. At peak times the demand for spaces can be high and so we would recommend that if at all possible you consider using public transport. There are several buses which drop off outside the main entrance of the University Hospital. There are disabled car parking facilities and drop off points near the entrances of University Hospital.

Access into the hospital at night-time

Main entrances are open (main, women and children's and A&E) at all times. Ward doors will be locked at night so members of the public have to knock on the ward doors when they arrive.

How do find the right department

The main entrances are manned all the time and the staff will direct you to the appropriate area.

Relative's Accommodation

There are limited overnight facilities for those who have relatives in intensive care but these cannot be guaranteed.

The accommodation office can provide you with a list of accommodation throughout the city.

Refreshments

The Cafeteria with 'deli' and branded offers such as Costa Coffee can be found on the ground floor main entrance. Opening Times: Monday - Sunday 24 hours.

There is a Costa Coffee Bar in the Outpatients Department open Monday to Friday from 9.00am - 3.00pm

There are vending machines available which can be used 24 hours.

Wheelchair access

There is wheelchair access. For full information on disability access please see <http://www.disabledgo.com/en/org/university-hospital-coventry> which gives detail on access.

There are disabled car parking facilities and drop off points near the entrances of University Hospital.

Interpreter Service

If access is needed to a translator please let staff know so they can organize this, whether it is in hours or out of hours if an emergency.

Pay Phones

Pay phones can be found in most wards and departments and in the main entrance, past main reception on the right before the lifts.

Further Information

<http://www.uhcw.nhs.uk>

DRAFT