

Norse External referrers FAQ's (v3.7)

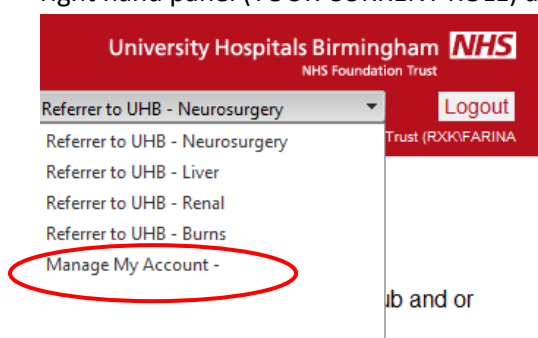
To ACCESS Norse <https://nww.norse.uhb.nhs.uk/login.aspx>

Note: if you cannot get to the Norse web page above please contact your IT Support Helpdesk as there maybe firewall restrictions set-up within your Trust.

1. If you were already set-up on **Norse v2** you can use the same email address ID to login. On first log-in please ensure you click on 'Forgot Password' to reset your password. The first half of your password will be presented on the screen and the other half sent to your email address. To log back in simply go back to the login screen and enter this 2 parts.

Forgot password

Once logged in to change your password to one you remember please navigate to the top right hand panel (YOUR CURRENT ROLE) and select 'Manage my account'



We will need you to change your password and ACCEPT the new Terms and Conditions. Click Update and you can continue to use your Norse account.

Enter a password: Please provide a password to submit your updates. This can be your current password or you can choose to enter a new one.

Passwords MUST be atleast 8 characters long and include letters, numbers and symbols (!, ", £, \$, %, ^, &, *, etc.)

Password

Password (confirm)

You are confirming your acceptance of the terms and conditions [here>>](#)

Update

2. For any new users wanting to register please select '**Create Account**'. You will need a valid nhs.net or nhs.uk email address that is not generic to register. For further information please follow the guides available on the Norse link: [Account Registration](#)

Create account

3. To report a system issue, please contact the NORSE support team.
Email: NORSEsupport@uhb.nhs.uk

For further information for referrers please navigate to <https://nww.norse.uhb.nhs.uk/referrers.htm>