

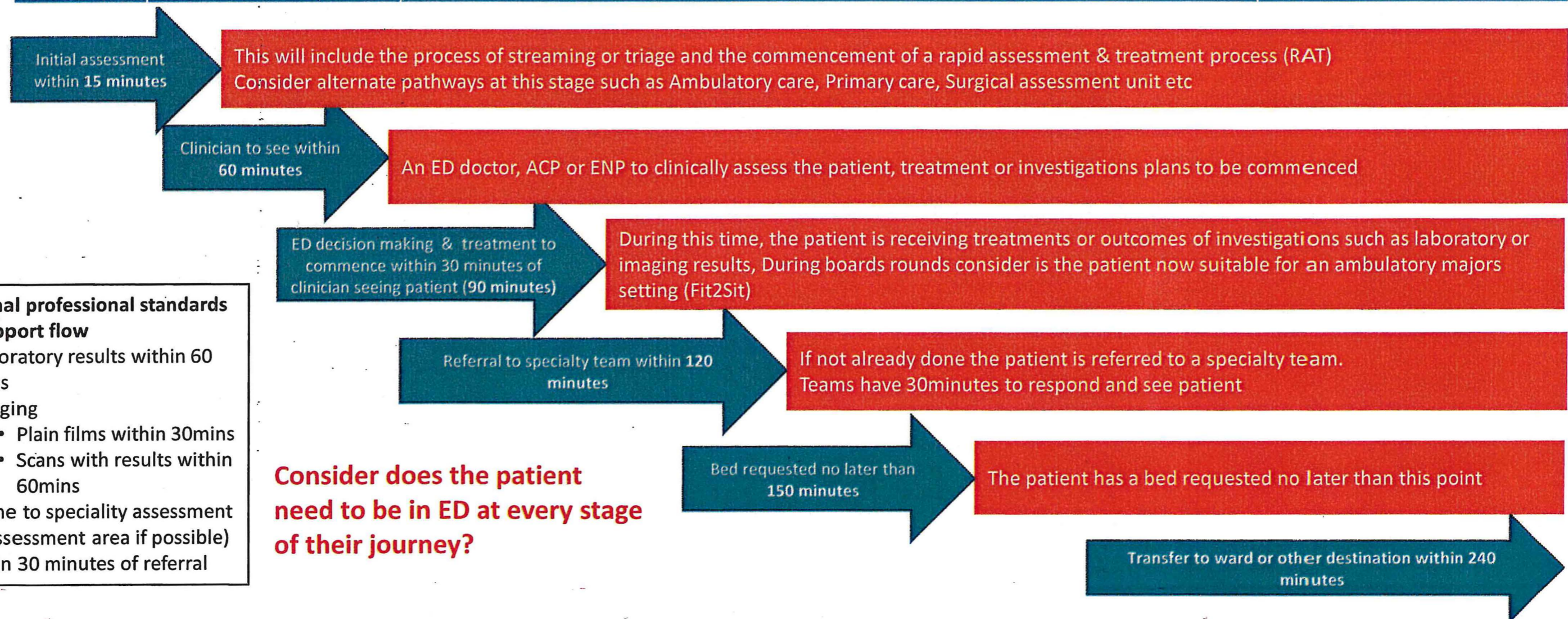
# Emergency Department Patient Flow Chart



The Shrewsbury and  
Telford Hospital  
NHS Trust

Please note these are **maximum timescales**, all parts of the process can be achieved earlier in the patient's journey

0-30 mins	31-60 mins	61-90 mins	91-120 mins	121-150mins	151-180mins	181-210mins	211-240mins
Patient arrival and registration	Assessment phase	Decision making and investigation phase Referral to specialty team as required				Outcome Phase	



**Consider does the patient need to be in ED at every stage of their journey?**

### Internal professional standards to support flow

- Laboratory results within 60 mins
- Imaging
  - Plain films within 30mins
  - Scans with results within 60mins
- Time to speciality assessment (in assessment area if possible) within 30 minutes of referral